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New PATH Workflow Webinars 7/19/22 & 7/26/22 - Q & A Report

Question #	Question	Answer
1	Mollie, will this apply to the DMHAS SSO Outreach programs (not PATH)	Great question - thanks. These changes were built specifically for PATH but this will be available to all the folks invited to this training, as it seemed like the outreach work was similar and staff across these other programs could also benefit.
2	will this pending option be in lieu of the spreadsheet?	Christina - that is the goal here! We are hoping that for the majority of clients you're working with that you will be able to get the "pending" workflow started with folks rather than keeping separate spreadsheets of new clients before you are ready to do a full PATH enrollment.
3	oh perfect! I like anything that cuts down extra computer work for me haha!	We want to try and help outreach folks spend as much time as possible on outreach, so hope this can be helpful!
4	Will there be any timeframe for full reporting?	We haven't set a firm timeline yet - we want to keep an eye on things for awhile as this is rolling out. I'll say if folks have feedback of what feels reasonable on their end, we're open to hearing that. We want to try and balance being realistic about outreach against making sure we don't end up with hundreds of pending assessments.
5	so...if we initially put client as pending then we enroll them at a later date, do we just edit that one piece and move forward with the workflow?	You will be able to complete the fuller enrollment from pending by opening the "full enrollment" option from the action gear.
6	Will full enrollment have to wait until we determine disability? Or only when the intake document is completed?	To fully enroll folks in PATH folks need to have Serious Mental Illness (can be suspected SMI - you don't need a diagnosis in hand per se to enroll in PATH). So you don't need to have a specific diagnosis to complete enrollment (for ICD codes folks can use the "deferred" option when they don't have a diagnosis in-hand, and are enrolling based on suspected SMI).
7	Will a copy of the slides be emailed after ?	Yes
8	Is there a percentage of clients we can fully enroll into PATH that do not have a disability verification?	All PATH clients must have at least suspected serious mental illness. If you are not able to obtain verification of serious mental illness it shouldn't be a barrier to enrollment - like you should not avoid enrolling folks who are exhibiting clear signs of SMI because you can't get in to meet with a clinician immediately. But this isn't like HUD's verifications for PSH, all PATH folks do need to have at least suspected SMI to enroll. If folks do not seem to have SMI but do need outreach, you should work to connect to other outreach teams locally.
9	Will we be able to do case notes and referrals for pending PATH enrollments?	Case Notes = Yes, Referrals = NO. Please email help@nutmegit.com with any follow up questions.
10	And will the case notes be shareable with non-PATH providers (ES and diversion, especially).	No, they are org specific (only seen by the org that created the note). CE Notes are the only case notes shared by default in HMIS.
11	For individuals who are exited from pending but never fully enroll, they still pulled for reporting?	Yes, if the Enrollment Status = Exited from Program they will pull into the applicable reports as expected.